

Hancock County Tourism

Verizon Information

Why Verizon?

- The vast majority of government accounts in Hancock County use Verizon
 - City of Greenfield
 - Hancock County government and agencies
 - Town of McCordsville
 - Town of Fortville
 - Town of New Palestine
 - Sugar Creek Fire
 - Buck Creek Fire
- Verizon support is local and representative frequently visits the county (usually on a weekly basis).
- Verizon government pricing includes no activation, upgrade, or early termination fees.
- Verizon government pricing allows for new devices to be purchased (at the discounted price) every 10 months.
- Verizon provides dedicated customer service with inbox support and a customer service number dedicated to government accounts.
- Verizon is a signatory to the State of Indiana QPA – this allows (in many cases) the elimination of a need for RFP since the pricing is already pre-negotiated directly through the state.
- Verizon government pricing is substantially reduced in terms of both hardware and service through the use of the QPA.

Cost of Service

- Hardware
 - Samsung Galaxy Note 9
 - Up-front cost: \$499.99
 - After 1-3 billing cycles, \$100 bill incentive credit will be applied provided initial conditions are maintained.
- Service
 - Multiple plan options
 - Plan 1) \$37.99/month
 - Includes 400 minutes, free Verizon to Verizon calling, free nights and weekends, unlimited text, picture, and video messaging, and unlimited data (including hotspot)*
 - Plan 2) 48.75/month
 - Includes unlimited minutes, unlimited text, picture, and video messaging, and unlimited data^
- * On this plan, after exceeding 25GB of data, data speeds may be reduced until the billing cycle resets.
- ^ On this plan, after exceeding 10GB of data, you may see slightly slower download speeds relative to other users until the billing cycle resets. Video on this plan will always stream at 480p quality.